



Field Service Engineer - Germany (North East)

Rostock, Mecklenburg-Vorpommern, Germany and 2 more

JOB DESCRIPTION

Field Service Engineer – North East Germany

As a leading innovator of women's health, we at Hologic are empowering people to live healthier lives everywhere, every day.

As the engine of our business, our engineering teams continually challenge our ways of working, being pragmatic in their approach to innovating. Our field service engineers are instrumental in providing first class customer experience when repairing and maintaining our products on customer sites.

We are looking for a talented and skilled Field Service Engineer to join our team covering our medical imaging and diagnostic equipment across Germany. To service the territory successfully you will be based around Rostock/ Neubrandenburg/ Greifswald area.

We're looking for people who have engineering experience (electrical/mechanical) ideally from within a medical device background, are happy to be in the field travelling to support our customers and who love troubleshooting and finding solutions.

The role will provide a high level of service to customers on the installation, repair, service, maintenance, or enhancement of hardware and/or software products.

KEY RESPONSIBILITIES

- Provide emergency service and repairs using troubleshooting skills in electrical, electronic, and mechanical systems. With appropriate training this will include diagnostic equipment
- Install instruments at customer sites
- Plan and complete Preventative Maintenance on time
- Liaise with customer IT departments and assist with information systems installations and troubleshooting
- Support marketing activities such as exhibitions
- Maintain up to date training on products and compliance as required
- Routinely complete administrative work, such as but not limited to: Time Reports, Expense Reports, Equipment Site Assessments, Inventory Reports, Internal Laboratory Reports, Equipment Checklists and Field Service Reports
- Provide basic use/maintenance training to customers
- Perform duties and responsibilities with autonomy in a field-based environment



KNOWLEDGE, SKILLS & EXPERIENCE

- Ability to troubleshoot complex electrical, electronic, pneumatic, and mechanical systems
- Excellent interpersonal, communication and customer service skills
- Experience working in similar/comparable customer-based or laboratory environment
- Effective Time Management Skills
- Ability to accurately diagnose issues as described over the phone by Field Service Engineers/customers
- Proficient use of Microsoft products (Word, Excel, Outlook)
- Proficient use of diagnostic instrumentation and equipment such as DVMs, Oscilloscopes, Micrometers, etc.
- Basic knowledge of network and interfacing with the ability to progress through training
- Fluent German and English

So why join Hologic?

We are committed to making Hologic the company where top talent comes to grow. For you to succeed, we want to enable you with the tools and knowledge required and so we provide comprehensive training when you join as well as continued development and training throughout your career.

We offer a competitive salary and annual bonus which our talent partner can discuss with you.

Apply today!

Nachfragen an

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